NORTH YORKSHIRE COUNTY COUNCIL

11 November 2015

STATEMENT OF THE ADULT SOCIAL CARE AND HEALTH INTEGRATION PORTFOLIO HOLDER COUNTY COUNCILLOR CLARE WOOD

Adult Social Care Outcomes Framework (ASCOF)

I am pleased to inform Members that the recently published national Adult Social Care Outcomes Framework (ASCOF) indicators for 2014/15 show that the Directorate has maintained its good performance record, despite increasing pressure from issues such as Deprivation of Liberty Safeguards (DoLS) and the complexity of care which many people require.

We showed improvements over the year in 11 out of 14 comparable indicators and within the Yorkshire and Humberside region we were in the top three most improved councils. In addition we were ranked in the best three performing councils six times.

I would like to draw Members attention to a number of key indicators where performance is of particular note. Social contact for service users - 52% of those surveyed stated they had as much social contact as they wanted. This is significantly more than the regional and national averages of about 45% and reflects the directorate's work to reduce loneliness and social isolation.

Our reablement services have again performed well, with 88% of those completing an episode of reablement being able to remain in their own home and independent, 91 days afterwards. Again this is above regional and national averages. This in turn has contributed to maintaining low levels of Delayed Transfers of Care with our NHS partners around the County.

Extra Care

The procurement exercise to secure partners to develop our ambitious programme, for an extra care scheme in every major town in the County, was completed in September.

I am very pleased to say that we have now begun the next stage of the programme as we seek to develop a scheme in Boroughbridge. A consultation event with the community in Boroughbridge was held on 29 October and the procurement was launched with our new partners on 5 November. We expect to be able to agree a development partner and a scheme proposal by Spring next year.

Joint Health and Wellbeing Strategy

The Health and Wellbeing Board was pleased to receive feedback on the updated strategy for the next five years at its meeting in September. Within the strategy, we have set out a number of outcomes that we would want to see delivered linked to

five key themes: Connected Communities, Start Well, Live Well, Age Well and Dying Well. Alongside these themes are a number of issues which we need to address to make the changes we wish to see: workforce, technology and economic prosperity. I would particularly like to thank the Health Scrutiny Committee for its contribution to the countywide consultation on the strategy and I am pleased to say that we have been able to adopt several of the suggestions which they made to us.

A new Mental Health Strategy

I was delighted to be able to agree the new mental health strategy at the Health and Wellbeing Board meeting in September.

The Strategy, called 'Hope, Control and Choice', sets out the commitment of NHS, local government and voluntary sector partners to work together so that the people of North Yorkshire have the resilience to enjoy the best possible mental health and to live their lives to their full potential, whatever their age and background, supported by effective, integrated and accessible services across all sectors. It has been drawn up in genuine partnership with people who use mental health services and their families and carers.

The County Council will work with partners on delivery of the strategy outcomes and in particular will be able to commit to:

- public health awareness-raising campaigns to tackle stigma and discrimination;
- working through the Stronger Communities programme to introduce a range of local well-being initiatives;
- new programmes to promote good mental health from birth onwards to help children and young people stay strong;
- working with employers to promote good mental health in the workplace
- timely diagnosis of dementia and the promotion of dementia-friendly communities across North Yorkshire
- working in new ways in both health and social care to take into account the full range of people's needs, including their physical health as well as their mental health
- bring together annually North Yorkshire mental health champions to share best practice and to offer challenge

I have asked for detailed action plans to be brought back to the Health and Wellbeing Board early in 2016.

Independent Chair of the Safeguarding Adults Board

One of the Care Act changes that has been implemented this year has been the placing of the Safeguarding Adults Board on a statutory footing, giving it an equal status to the Local Safeguarding Children Board. Our current Independent Safeguarding Chair, Jonathan Phillips, completes his four year term in the New Year and I would like to thank him for the excellent work he has done and for his tireless commitment to safeguarding adults and to making safeguarding more personalised.

I would also like to welcome the new Independent Chair, Colin Morris, who will draw on his experience as a former director of social services, NHS chief executive and safeguarding chair when he takes up post in North Yorkshire.

Prevention

I am pleased to inform you that the Living Well service is now in place, working with people who are on the cusp of needing long term care services, with the aim of keeping them independent and well. The team will work with GP practices, the voluntary sector and local communities to support people. This development is one of our major prevention initiatives.

We have also invested in benefits maximisation so that people are able to claim the disability, carers and other benefits to which they are entitled. I am delighted to say that, so far, this team has raised nearly £500,000 for several hundred people across the County.

Winter Resilience

We continue to work hard with the NHS and other partners to prepare for winter. This winter will be a challenging one, both in terms of the long-range weather forecasts and the significant pressures which are already being felt across the health and social care system nationally and within the County. We will continue to do all we can to keep people safe and to ensure services run smoothly throughout the winter period.

Health and Social Care Integration – Vanguard progress

NHS England recently approved the business case put forward for the Harrogate Vanguard programme. Approval provides additional funding to the locality for a three year period and means that health and social care professionals will work together in community based teams to provide integrated services on the ground. The first phase of the programme will be in Knaresborough, Boroughbridge and Green Hammerton.

Coffee Cart

You will no doubt have noticed the Coffee Cart has moved from the car park to the main reception at County Hall. The cart is staffed by an employee from Creative Support, working alongside people with disabilities or their carers who are training as baristas. The project is designed to create opportunities for training and professional development for those who would otherwise have limited opportunities. The move to inside has proved very popular with customers and has also allowed training to continue through the winter months. One member of the team has already secured a permanent catering job thanks to their experience working on the coffee cart. Since its commencement the service has expanded and is now available five days a week. Loyalty cards are now available. Orders can be placed and deliveries for drinks and freshly baked goods arranged including meetings. I would strongly urge all elected members and staff to use this excellent service if they have not already done so.

Dr Vicky Pleydell

Finally I would like to take this opportunity to highlight a change in leadership at Hambleton, Richmondshire & Whitby CCG with the retirement of Dr Vicky Pleydell as Chief Clinical Officer at the end of November. Vicky has been a stalwart champion for the CCG's population and, as a GP, has been a pioneer of primary care services for women and for serving military personnel and their families and military veterans. She will be greatly missed by the partners around the table of the Health and Wellbeing Board. The Chief Officer role will be taken up by Janet Probert on 1 December and we welcome the opportunity to carry on working with Janet as she moves from her current role as Director of the Partnership Commissioning Unit.

Clir Clare Wood